



CATHERINE E. PUGH
Mayor
250 City Hall, 100 North Holliday Street
Baltimore, Maryland 21202

January 15, 2019

Ms. Isabel Mercedes Cumming, Inspector General
Office of the Inspector General
100 North Holliday Street, Suite 640
Baltimore, MD 21202

Dear Inspector General Cumming:

On January 2, 2019, I received the Final Report of Investigation, and Interim Report of Investigation relating to issues within the Department of Public Works (DPW) information technology (IT) office. I thank you for your thorough report and have reviewed the findings with the Director of Public Works and the Director of Baltimore City's Office of Information Technology (BCIT).

As you indicated in the report, the employee who was the subject of the investigation has been separated from City employment. Nonetheless, your investigation raises serious concerns about the lack of oversight and accountability on the part of IT administrators. We rely on highly qualified IT professionals to maintain critical City operations. We must ensure our IT administrators are not using their access privileges inappropriately. As such, I have asked the Director of BCIT to immediately review the protocols and accountability measures currently in place for IT administrators throughout the City. I have asked for a risk assessment and recommendations to address any issues at a citywide level.

Again, thank you for bringing this matter to my attention. Should you have any additional questions, please do not hesitate to contact me.

Sincerely,

Catherine E. Pugh
Mayor
City of Baltimore